



## COSMETIC PAYMENT AND REFUND POLICIES

### CONSULTATIONS

Our consultation fee of \$50 reserves your consultation appointment and covers the initial consultation appointment with Dr. Donald Hollsten and Dr. Jordan Hollsten.

Quoted prices provided on the date of your initial consultation are good for 90-days from the date of your consultation.

All follow-up appointments with our physicians are complimentary within one year of any procedures performed by Eye & Facial Plastic Specialists.

### PROCEDURES & TREATMENTS

Procedures greater than \$650 require a non-refundable deposit of 50% of the full procedure price in order to reserve your space. The remaining balance is due at the time of service.

Procedures under \$650 must be paid in full at the time of booking - 50% of this payment is non-refundable.

Cancellations made less than 5 business days prior to the procedure may exchange the non-refundable deposit for injectables or skincare purchased through our office.

Cancellations made greater than 5 business days of your procedure may use the non-refundable deposit towards injectables, an alternative office procedure, or may exchange the deposit fee for skincare products purchased through our office.

All follow-up appointments with our physicians are complimentary within one year of any procedures performed by Eye & Facial Plastic Specialists.

## INJECTABLE APPOINTMENTS

Payment for injectables is due on the day of service. We ask that all patients provide notification of rescheduling or cancellation for these appointments no later than 24 hour prior to the date of service.

Injections - including Botox® and any fillers - are non-refundable products and procedures.

If you have any other questions regarding financial or refund policy regarding your procedure, please speak with our cosmetic coordinator.

All follow-up appointments with our physicians are complimentary within one year of any procedures performed by Eye & Facial Plastic Specialists.

## FOLLOW UPS

All follow up appointments are complimentary with all of our procedure(s) and services.

We ask all of our patients to provide our office with rescheduling or cancellation notice a minimum of 24 hours prior to your scheduled appointment.

A \$75 no-show fee will be charged to any patients who miss their appointments without notifying our office prior to the appointment.